WAR 2.0: PERCEPTION OF WAR 
BY A MEDIA SATURATED SOCIETY

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Summary. Electronic mass media changed the way we perceive world events including military conflicts. In the 60–70s television conveyed the horrors of Vietnam war to an ordinary American living-room. Army was quick to learn a lesson so, for the time being, military conflicts began to be orchestrated as a television show where good defeats evil in a bloodless fight. The advent of the age of Web 2.0 and diffusion of digital technologies have made it impossible to control media coverage.

Key words: war, Baudrillard, Web 2.0, Internet, Media Studies, Gulf War, Information Environment.

Since Vietnam War Public Relations have directly influenced military outcomes and whatever soldiers have done, their commanders should take into consideration the way army’s actions will be reflected on television or computer screens.

Until quite recently media coverage was an accelerated, instantaneous information flow of TV images delivered by a few large companies. It used to be a one-way street, where the audiences were left with few opportunities to find either an alternative point of view or an independent comment. After learning Vietnam’s lessons American military have understood the importance of controlling the media coverage. Taking into account the overwhelming US fire power, it was relatively easy to turn any war into a kind of television show where real violence and suffering were thoroughly overwritten by the electronic narrative.

Baudrillard argues that the First Gulf War was a media construction rather than a war in a traditional sense. The US-led coalition was fighting a non-contact, “virtual war while the Iraqis tried to fight a traditional one - the two could not entirely meet [1, p. 69]. The main messages sent to the audience by the media were the bad/good guys dichotomy of belligerents and the idea of clean war, i.e. a war which only causality would be the enemy’s hardware and infrastructure.

Baudrillard does not argue the actuality of violence and sufferings but doubts whether the events that took place in Persian Gulf were comparable to how they were presented and whether these events can be called a war. It is not that the military conflict did not take place, but that it did not exist for the West at all except through the media. The latter packaged it falsely, the first error being that it was branded as a “war”. According to Baudrillard it had been rehearsed as a war-game or simulation, it was then enacted for the viewing public as a televised spectacle. It was, in his view, «a shameful and pointless hoax, a programmed and melodramatic version of what was the drama of war» [1, p. 71].
We can conclude that the first Gulf War and later bombardments of Bosnia and Yugoslavia existed for the Western audience mostly in the form of a videogame or reality show, while, early 21 century conflicts for an unprepared mind seemed to look more like a nightmare with all sides committing gruesome atrocities.

The contemporary communication system is becoming more and more centered around Web 2.0, i.e. web applications that facilitate participatory information sharing, interoperability, user-centered design, and collaboration on the World Wide Web, rather than television. It is a two-way street, frequented by individuals, and characterized by interactive communication.

The information environment does not stay external to armies and militant groups any longer. It is flooding the social hierarchy from the bottom up, enabling new forms of networked organizations. Soldiers as well as civilians armed with access to the web and digital cameras have become reporters and experts. They tend to be eager to share their experiences over blogs, social networks, file-swapping or file-sharing networks. According to Baudrillard “there is no longer the need for embedded journalists because soldiers themselves are immersed in the image – thanks to digital technology, the images are definitively integrated into the war” [2]. Never before has a war been so immediately documented. This fact can fool many viewers into thinking they now have a true sense of what is happening in the conflict.

In the 90-s many researchers hoped that the Internet, by providing unrestricted access to information, would disperse the fog of war, i.e. make it impossible to conceal and manipulate facts. On the one hand, the Web makes available dozens of alternative view points on every event; the Internet is virtually uncensored that is why unsuitable for TV due to its content footage can easily be found on the net. At the same time people see more war but experience less because the human mind, daily bombarded by thousands of disturbing images, is unable to preserve a high degree of perception when it comes to empathy. Amateur combat footage, e.g. IED attacks or insurgents being blown up by an Apache gunship, civilian causalities or execution of hostages, have all become just another noteworthy type of video to be reposted on social networks and shared with friends in the same manner as amusing videos.

In contemporary society information can not be controlled so it has become impossible to conceal the dreadful reality of war. However, unlike Vietnam war that shocked the world and became a source of social, cultural and political change contemporary conflicts seem to be of little consequence for civilian matters. General public keeps perceiving war as a reality show with a thrilling bloody trivia.

Bibliography